



DURHAM COUNTY
Library

ANNUAL REPORT FY17

LETTER FROM THE DIRECTOR

As we look to the future with the transformation of Main Library in Durham County, it is important to review the past year. We experienced a lot of exciting changes in FY17.

In November, the Durham community demonstrated great support for Durham County Library by passing the 2016 Library Facilities Bond by a remarkable 80%. The support from the community was overwhelming, and the resulting referendum for \$44.3 million will cover the deconstruction and reconstruction of Main Library in downtown Durham. A few highlights of the new Main Library include a larger and more advanced MakerLab, an expanded and more accessible North Carolina Collection, and a prominent outdoor public plaza for programming and events. The new and improved Main Library will also feature extensive program and collaboration areas for library and community use, as well as significant advances in energy efficiency, as part of Durham County's sustainability initiative.

Beyond these exciting changes unfolding before our eyes downtown, the recognition of our staff is also inspiring. Over the course of the year, staff members have received awards honoring their exemplary service.

It's a wonderful time to be part of Durham County Library. As the transformation continues, we look forward to taking this journey with you.

Tammy Baggett, *Library Director*





MISSION

*ENCOURAGE DISCOVERY,
CONNECT THE COMMUNITY,
AND LEAD IN LITERACY.*

Photo by Hitoko Ueyama Burke at Summer Reading Kickoff in June 2017

PROGRAM HIGHLIGHTS

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Humanities Programs: Arts and culture program topics range from local history, to food, to civil rights, to banned books. The popularity of these programs for adults continues to grow.

Reader's Parties: In collaboration with the Triangle Readers Theatre Ensemble, each "Reader's Party!" celebrates reading aloud with poetry, prose, monologues, short stories, and original works. Attendees of all ages are encouraged to either read from material provided or bring their own.

Book Clubs: The library hosts a number of book clubs, covering a wide range of genres and topics. Clubs include the Romance Lovers, Food and Fiction, African-American Authors Book Club, Testers & Tasters, Sub-Genre-O-Rama, and many more. With such an extensive offering of book club options, there's sure to be something for everyone!

Comics Fest: The library hosted its sixth annual Comics Fest at Southwest Regional Library in July, with related events held at local game store, Atomic Empire, and nearby cozy coffee shop, Cocoa Cinnamon. This popular four-day event, which celebrated comics and graphic novels, featured award-winning guest artists, book signings, drawing workshops, activities, giveaways, and prizes. Comics Fest attracted over 400 participants.

Summer Reading: The library's most popular program, Summer Reading, reaches thousands of children each summer, encouraging them to read and helping them retain what they learned in the previous school year. Children, teens, and adults participate in themed programs and events, and prizes are available as incentives to reach reading goals.

Launch of *Love and Liberation - A History of LGBTQ+ Durham*: In October, the library's North Carolina Collection launched its new LGBTQ+ local history online exhibit, *Love and Liberation - A History of LGBTQ+ Durham*. Retired North Carolina Collection senior librarian Lynn Richardson and local LGBTQ+ community member Luke Hirst worked together for six years to establish a locally-oriented LGBTQ+ collection. Covering the 1960s to the present, the exhibit seeks to show how the LGBTQ+ community grew and became a vital part of the Durham community.

STEAM Programming at the MakerLab: The MakerLab at Northgate offered cutting-edge STEAM (Sciences, Technology, Engineering, Arts, and Mathematics) educational learning opportunities and programs, helping children and teens succeed in school and supporting intergenerational programming that features a variety of educational topics. The MakerLab also hosts a number of popular do-it-yourself and upcycling programs for adults, and extensive children's and teen programs for local groups.

Honoring Your Stories – A Writing Workshop: Our lives consist of millions of stories, both ordinary and extraordinary. With Allison Kirkland's guidance, participants in this workshop learned how to craft their own stories into compelling personal narratives. Using creative prompts, the series covered such topics as getting started, voice, situation vs. story, and editing. Participants were given the opportunity to share their work in a supportive and challenging workshop setting.

Fourth Annual Storytelling Festival: Held at the Durham Arts Council, the Fourth Annual Storytelling Festival was a day full of laughter, excitement, and the rich oral tradition of storytelling. The featured storytellers included Vicky Town, Ken Corsbie, Kali Ferguson, Henry Vogel, Cynthia Moore Brown, Bobbie Pell, E. Gale Buck, Jon Sundell, and ReVonda Crow. Jon Sundell and Kali Ferguson presented in both English and Spanish. Crafts for children included DIY tote bags and decorating slap bracelets.

DIA - Children's Day, Book Day: In late April, the library was pleased to celebrate Día de los niños/Día de los libros (Children's Day/Book Day) with an afternoon of free fun for the whole family. The event featured a large book exchange with Book Harvest, wherein babies, kids, and teens could swap gently used books or simply take books home to enjoy. Other highlights included face painting, balloons, craft time with The Scrap Exchange, slime making with Mad Science, and a performance by Huepa, a Latin American dance group.

Bicycle Helmets and Safety Training Events: During National Bike Month in May, the library hosted bike-themed events at which they distributed 135 free, high-quality helmets, generously provided through grants from Safe Child Durham and the NCDMV. Nonprofit partners fit children for helmets and taught important safety skills. Other activities included bike decorating stations, bike rodeos, and music.

Tutoring: Tutoring and homework help was held at Main Library in fall 2016, then transitioned to The Scrap Exchange in spring 2017 when Main closed for renovations. A continuation of the tutoring program started in fall 2015, this application-based service paired students in preschool through sixth grade with tutors who were either Duke University students, or students at local high schools. Each program participant met with their tutor one night a week for an hour. The program served approximately 60 students, with others on a waiting list.

Second Annual Teen Literature Festival: Southwest Regional Library hosted the Second Annual Teen Literature Festival on May 6. The event featured Young Adult authors Jen Hubbard, Stuart Albright, and Scott Reintgen at the helm of author readings and writing workshops. Program participants enjoyed meeting the authors and learning about writing.

Storytimes: Appealing to many different ages and interests, the library offered Storytimes throughout the week, all year long. Designed for children from infancy to 23 months of age, Lapsit Storytime included stories, fingerplays, music, and more. Boogie Woogie Storytime involved children from infancy to preschool as they enjoyed stories, music, movement, and crafts. Additional storytimes for children included Bilingual Storytime, Sunday Stories Sensation, Rhymetime, and Twist & Shout Storytime, among many others.

The programs were free to attend and open to the public.

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AWARDS AND RECOGNITIONS RECEIVED

The National Association of Counties (NACo) granted the library a 2017 Achievement Award for “Round Table Talk: Open Conversations about Uncomfortable Topics,” a joint venture between Durham County Library and the Durham Police Department. Designed and carried out by a brother-sister team—Main Library’s Interim Manager and Teen Librarian, **Faith Burns**, and Officer **Jacob Burns** from the Durham Police Department— this teen program focused on identity, equity, and privilege.

Matt Clobridge, the library’s Technology Management Administrator, won the Director’s Award for the first quarter of 2017. The second quarter recipient was **Patrick Holt**, Adult Services at Southwest Regional. The Director’s Award is given to a staff member who demonstrates exceptional customer service, innovation, good overall work habits, and is respected by their peers.

Jenny Levine, Humanities Programming Coordinator, was granted the honor of “Rookie” Rotarian of the Year in June 2017. She is a member of the Downtown Durham Rotary Club (D-7710).

Jennifer Long, Circulation at North Regional Library, was the library’s newest recipient of the Clay Allen Service Award. This honor is given each year to a staff member who symbolizes the hard-working and enthusiastic spirit of Mr. Allen, who worked for the library for 19 years.

During National Library Week in April 2017, the following staff members were recognized by their peers for their exceptional service: **Mary Outterbridge**, North Regional; **Sharron Johnson**, South Regional; **Molly Goldston**, Southwest Regional; **Michelle Hall**, Stanford L. Warren Branch; **LaShaunda Rogers**, Bragtown Family Literacy Center; **Carmen Ruth**, Library Administration; and **Patricia “Archie” Burke**, East Regional.

Tammy Baggett, Library Director, was elected president of the 2017 North Carolina Public Library Directors Association. NCPLDA is an association of public library directors whose goals are to share professional knowledge and experience for the good of all members, to serve as advocates for public libraries with the state legislature, to give voice to the aspirations of the public library community, and to serve as the primary liaison between the state library agency and the public libraries.

Jerrod Johnson was awarded the Friends of the Durham Library Scholarship at Staff Day in May. This scholarship is awarded to a library staff member pursuing further education. Jerrod is currently working on his Master of Library Science from North Carolina Central University and works in Circulation at the Stanford L. Warren Branch Library.

Patrick Holt, Adult Services Librarian at Southwest Regional Library, was awarded the 2017 PR Xchange Award for the Graphic Novels and Comics NextReads Newsletter. This award was given by the American Library Association and the Library Leadership and Management Association at the American Library Association 2017 Annual Conference in June.

Faith Burns, Main Library's Interim Manager and Teen Librarian, was awarded the 2016 Trustees Award for her exceptional service and dedication to improving the community's awareness of the library. Faith has represented the library at meetings with County Commissioners and the Board of Trustees, as well as at state and national conferences, articulating the library's mission and advocating for those who utilize library services.

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OUR NUMBERS

2,554 Children's programs were offered, with an attendance of **66,655**.

932 Teen programs were offered, with an attendance of **9,845**.

2,206 Adult programs were offered, with an attendance of **20,648**.

A total of 5,692 programs were offered in FY17, with a total attendance of **97,148**.

Financials



Circulation of Physical Items: 2,798,467

Volunteer Hours: 6,834

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TRANSFORMATION MAIN



- **November 2016** Durham County Bond Referendum passes by 80%
- **January 2017** Main Library closes for transformation
- **February 2017** The library launches "Downtown Library Without Walls" Campaign
 - Digital Access Center @ CJRC
 - NC Collection @ Northgate
 - the MakerLab @ Northgate
- **April 2017** Main Library's move out is complete
- **June 2017** Library hosts "Key Ceremony" to present the keys to the building to Skanska/Holt Brothers for construction to commence



DOWNTOWN LIBRARY
Without Walls

TESTIMONIALS

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“I come here [the library] all the time; it’s awesome!”

“I want to go to every event now.”

- Teen responding to the Science of Cupcake Making

“We love our child having learning experiences that let him use his skills and imagination!”

- Parent after a STEAM program with Casey’s Laugh and Learn

“The people! What a great way to connect with humanity!”

- Human Library event participant

DURHAM LIBRARY FOUNDATION

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The mission of the Durham Library Foundation is to raise funds to provide a margin of excellence for Durham County Library.

The Durham Library Foundation was founded as a 501(c)(3) (EIN 56-2189129) after 2000 to develop and encourage the long-term financial health and growth of Durham County Library through giving, endowment, and capital contributions. An independent organization, the Durham Library Foundation solicits, receives, and administers gifts for the library's benefit. Gifts are used to

fund enhancements and improvements that the library could not otherwise offer through its annual operating budget.

A few of the Foundation's signature programs include the Durham County Library portfolio of humanities programs, the annual Summer Reading program, and the biennial Durham Reads Together program.

For more information, please visit durhamlibraryfoundation.org



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FRIENDS OF THE DURHAM LIBRARY

The Friends of the Durham Library, a nonprofit organization, is a group of volunteers who raise funds through memberships and book sales for materials, services, and programs not normally in the Durham County Library budget. In 2017, the Friends of the Durham Library successfully moved out of Main Library and launched Books Among Friends, where Friends sort and receive donations every Tuesday morning and open for periodic book sales on select weekends throughout the year. Books Among Friends is inside

Northgate—enter Northgate through Sears and the storefront is on your right as you exit Sears into the mall. The Friends welcome new members and book donations and encourage everyone to come to a book sale. Books are also available for sale during regular hours at the Durham Co-op Market, Stanford L. Warren Branch Library, and Durham County Library's regional libraries.

For more information, please visit friendsofthedurhamlibrary.org

EXECUTIVE LEADERSHIP TEAM

Tammy Baggett, Library Director

Terry Hill, Library Deputy Director

Sarah Alverson, Community Engagement Administrator

Stephanie Bonestell, Public Relations Officer

Matthew Clobridge, Technology Management Administrator

Lakesia Farmer, Human Resources Analyst

Sandra Lovely, Assistant Director for Planning and Facilities

Kathy Makens, Resources and Finance Officer

BOARD OF TRUSTEES

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Sandra Chambers, Vice Chair

Melissa Kimathi, Secretary

Mrinmay "Moy" Biswas

Phillip Harris

Hank Kinsley

Luis F. Oliverieri-Robert

Dawn Trembath

Angela Wilson

FRIENDS OF THE DURHAM LIBRARY

Carol Owen, *President*

Elizabeth Hein, *Vice President*

Felicia A. Leggett, *Secretary*

Susan Skinner, *Treasurer*

Michelle Burton

Robert (Bob) Colver

Jane Goodridge

Shayne Goodrum

Amy Kostrewa

Jennifer R. Hill

Gerri McGuire

Kammie Michael

Tina Oshinski

Leah Rutchick

Elnora Joyner Shields

André Vann, *Stanford L. Warren Friends President*

Carol Ann Walters

DURHAM LIBRARY FOUNDATION

Lew Myers, *President*

De (Dianne Elizabeth) Cutshaw, *Vice President*

Jody White, *Secretary*

Andrew Hutchings, *Treasurer*

Nick Seligman, *Assistant Treasurer*

Alice Alexander

C. John Chen

G. Rhodes Craver

Leslie Dillon

Leta Lloyd

Sylvianne Roberge



A dandelion with a bright yellow flower and green leaves is growing from a crack in a grey concrete sidewalk. The background is a blurred concrete surface.

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LOCATIONS AND CONTACT INFO

Bragtown Library Family Literacy Center

3200 Dearborn Dr., Durham, NC 27704
(919) 560-0210

East Regional Library

211 Lick Creek Ln., Durham, NC 27703
(919) 560-0203

Main Library

Closed for transformation.
Anticipated reopening 2019.

North Regional Library

221 Milton Rd., Durham, NC 27712
(919) 560-0231

South Regional Library

4505 S. Alston Ave., Durham, NC 27713
(919) 560-7410

Southwest Regional Library

3605 Shannon Rd., Durham, NC 27707
(919) 560-8590

Stanford L. Warren Branch Library

1201 Fayetteville St., Durham, NC 27707
(919) 560-0270

Digital Access Center

Criminal Justice Resource Center, 326 E. Main St., Durham, NC 27701

MakerLab @ Northgate

Northgate, 1058 W. Club Blvd., Suite 106, Durham, NC 27701
(919) 560-0299

North Carolina Collection

Northgate, 1058 W. Club Blvd., Suite 832, Durham, NC 27701
(919) 560-0171

DurhamCountyLibrary.org

Friends of the Durham Library Membership:



Friends of the
Durham Library

Become a member of the Friends of the Durham Library or **renew your membership**:

Name _____
Phone _____ E-Mail _____
Address _____ City _____ Zip _____

— — — — — Level of Membership: (circle one) — — — — —

Annual: Individual: **\$15.00** Senior (over 65): **\$10.00** Youth (18 and under): **\$5.00** Family: **\$25.00**

Patron: **\$30.00** **\$50.00** **\$100.00** Additional contribution \$ _____

Lifetime: Individual: **\$300.00** Additional contribution \$ _____

Please make your check payable to **FoDL** and mail (please remember to include this form) to:

P.O. Box 3809, Durham, NC 27702

Questions? Contact FoDL Membership Chair at 919.907.1106 or membershipFODL@gmail.com

Friends of the Durham Library is registered as a 501(c)(3) non-profit organization. Contributions to Friends of the Durham Library are tax-deductible to the extent permitted by law.

To Make a Donation to the Durham Library Foundation:



Yes, a stronger library makes a stronger Durham. Here's my contribution!

\$30 \$50 \$75 \$150 \$250 Other _____

Name _____
Phone _____ E-Mail _____
Address _____ City _____ Zip _____

Please make your check payable and mail to Durham Library Foundation, PO Box 3809, Durham, NC 27702.

Donate online any time at durhamlibraryfoundation.org



DURHAM COUNTY
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