

Child playing on aerial silks at the *Summer Reading Kickoff* in June 2018.

**DURHAM
COUNTY
LIBRARY**

ANNUAL REPORT

Inspiring Lives • Transforming Durham

**FY
18**



Library

LETTER FROM THE DIRECTOR



With our eyes fixed on the ever-changing structure of Durham County's Main Library, we look back on the past year with pride for our impact on the community and forward to the future with hope and determination for our continued successes. FY18 brought with it many achievements and milestones for Durham County Library, particularly on the busy construction site at 300 N. Roxboro Street.

Beginning in 2017, the temporary closing of Main Library gave us the opportunity to continue our services around Durham County via our "Downtown Library Without Walls" campaign. Through this initiative, we created space for the MakerLab and North Carolina Collection elsewhere in the community, ensuring that our patrons could continue to take advantage of the invaluable resources they have come to enjoy and depend on. It is with the utmost appreciation that I commend our library team across the system who remain flexible and enthusiastic, willing to pitch in and provide support wherever needed. I am so proud to be part of this incredible library family!

It continues to thrill the senses to watch Main Library's grand transformation unfold. County Commissioner Ellen Reckhow recently called Main Library "the jewel in Durham's crown," and what a jewel it will be! We take great pride in the work that has been completed, and we look forward to the new Main Library continuing to be a center of literacy and community.

We are already discovering more of what's possible through pilot programs and initiatives which staff are implementing in preparation for the reopening. On behalf of Durham County Library, I would like to thank Skanska USA, Holt Brothers Construction, Vines Architecture, and Durham County Engineering for their incredible efforts to see our collaborative dream of the new Main Library come together for the residents of Durham. It is only with the full support of our community partners that we can see our vision of "Inspiring Lives, Transforming Durham" come to fruition.

See you at the library!

Tammy Baggett, Library Director



ENCOURAGE DISCOVERY

Our mission to encourage discovery, connect the community, and lead in literacy drives every aspect of our work. To encourage discovery we recommend great books, field computer questions, and connect people to the resources they need. Free library programs create accessible opportunities for learning through hands-on activities and human connection.



3,396

CHILDREN'S PROGRAMS

Total attendance of 93,835

Among the thousands of children's programs offered, the library's signature lapsit storytimes for babies continue to help caregivers strengthen young children's early literacy skills through music, movement, play, and stories. Free enrichment and intergenerational programs help families make learning together a regular practice.



746

TEEN PROGRAMS

Total attendance of 10,756

Dedicated teen librarians engage young people in an array of programs as well as volunteer and leadership opportunities. Ericka Hill, Teen Librarian at Stanford L. Warren Branch Library, partnered with Duke Professor Dr. Martin P. Smith to offer *Young Scholars Brotherhood: Race, Power & Identity from Ali to Kaepernick*. In this multi-week program, young boys and men studied race, power, and identity, while also practicing college preparation skills, public speaking, creative writing, and career exploration.



1,650

ADULT PROGRAMS

Total attendance of 18,509

In the *Human Library: Durham*, community members volunteered as "books" available for one-on-one conversations about their lives. Inspired by the Human Library program developed in 2000 in Denmark, local organizer Tom Nevels partnered with Jenny Levine, Humanities & Adult Programming Coordinator, to bring this program to Durham.



Total Programs Offered

5,792

Total Program Attendance

123,100



Overall Increase in Total Attendance over FY17

21%



Check out the new, user-friendly online calendar to search, find, and register for the library's myriad of free programs, from book clubs to smartphone basics to family yoga. Visit DurhamCountyLibrary.org/calendar.

CONNECT THE COMMUNITY



Free, large-scale events such as *Comics Fest*, *Summer Reading Kickoff*, *DIA*, a festival celebrating diversity and reading, and *Bike Month*, a series of bicycle safety events including free helmets for children, all work to bring people together, as do our smaller-scale programs, services, and vast collection of materials.



Older Adult Shut-In Service (OASIS)

OASIS serves individuals unable to visit our libraries due to age, illness, physical disabilities, or confinement. OASIS staff

visit private residences, nursing and rest homes, retirement communities, senior centers, detention facilities, and prisons, bringing books and resources to check out, as well as programs and activities to teach and entertain.



Community Partnerships

Strong partnerships help us amplify our work.

As Chair of the Summer Reading Committee, Placidia Miller, Adult Services Manager at South Regional Library, led the team that partnered with the Friends of the Durham Library and GoTriangle/GoDurham to place a Little Free Library at Durham Station Transportation Center downtown.

Monica Belford, Hispanic Services Coordinator, connected with the Durham Lions Club to bring free vision screenings in both English and Spanish to children at the library.

Screenings are offered once a month on a rotating basis at each of the libraries.



Durham Reads Together

Durham Reads Together 2017 invited all of Durham County to read the U.S. Constitution, inspiring dialogue and

critical thinking, and culminating in author and historian Sarah Vowell's keynote at the Carolina Theatre.

VISIT US

Libraries are meeting places—opportunities to meet new people, access resources, and learn. Library locations across the county offer vital services including mobile resources: the bookmobile; regular outreach at partner locations; and – coming soon! – the newest member of the library fleet, our techmobile.



**Bragtown Library
Family Literacy Center**
3200 Dearborn Dr., Durham, NC 27704
Closed for maintenance.
Anticipated reopening 2019.

East Regional Library
211 Lick Creek Ln., Durham, NC 27703
(919) 560-0203

Main Library
300 N. Roxboro St., Durham, NC 27701
Closed for transformation.
Anticipated reopening 2020.

North Regional Library
221 Milton Rd., Durham, NC 27712
(919) 560-0231

South Regional Library
4505 S. Alston Ave., Durham, NC 27713
(919) 560-7410

Southwest Regional Library
3605 Shannon Rd., Durham, NC 27707
(919) 560-8590

Bookmobile
(919) 560-0188

Stanford L. Warren Branch Library
1201 Fayetteville St., Durham, NC 27707
(919) 560-0270

the MakerLab @ Northgate
Northgate, 1058 W. Club Blvd., Suite 106, Durham, NC 27701
(919) 560-0116

North Carolina Collection
Northgate, 1058 W. Club Blvd., Suite 832, Durham, NC 27701
(919) 560-0171

DurhamCountyLibrary.org

We understand our mission to lead in literacy as a directive to provide high-quality services and leadership in everything from early literacy and kindergarten readiness to family literacy, digital literacy, financial literacy, and the many other forms of literacy that inform and serve people's lives.

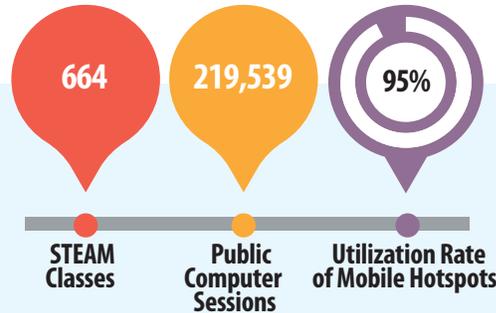
Family Literacy and Community Services

A part of the library's Community Engagement Unit, Family Literacy and Community Services offers programs such as *Get Set, Get Ready, Let's Read!*—storytimes in home childcare programs. *Library Youth Partners* trains teens to present science and literacy-based storytimes to elementary school students. The bookmobile visits community settings including childcare centers, preschools, public schools, clinics, shopping centers, apartment complexes, and grocery stores.



Digital Literacy

Access to computers, mobile hotspots, free WiFi, and technology classes helps bridge the digital divide in Durham.

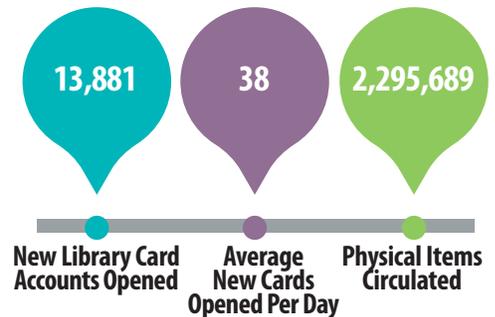


In the first year of a pilot program at Stanford L. Warren Branch Library, mobile hotspots are available for checkout.



Science, Technology, Engineering, Arts, and Mathematics (STEAM)

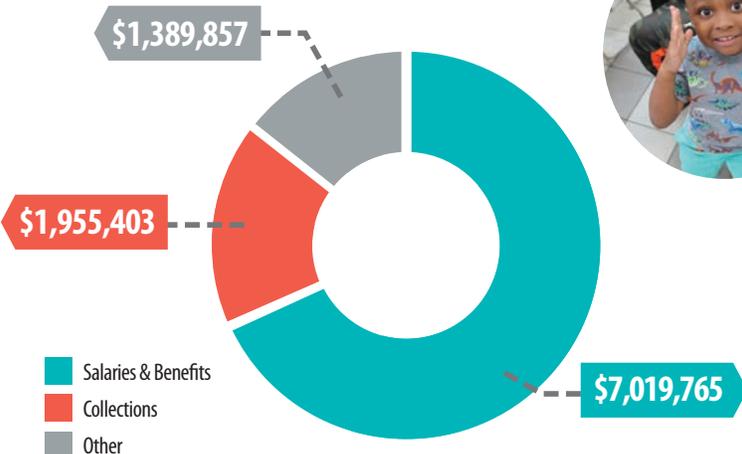
STEAM programs are frequently offered at the MakerLab @ Northgate and throughout the library system. Along with more traditional activities, *Homeschool Learning Lab* is a popular program, as are our business and financial offerings.



Exploring Languages at the Library

In addition to digital resources for learning languages, the library offers storytimes in many languages including Spanish, Chinese, Korean, and German. Patty Melendez, Children's Services at Southwest Regional Library, offers *Bilingual Storytime*, where participants enjoy stories, songs, and rhymes in English and Spanish.

Financials



Summer Reading

Summer Reading is designed to keep people reading and learning all summer long and help prevent the summer slide. It includes hands-on activities, an independent, incentives-based reading program, and the popular Summer Fine Read Down, through which participants can read to reduce their library fines!



STAFF RECOGNITIONS AND AWARDS



Tammy Baggett, Library Director, served as the president of the North Carolina Public Library Directors Association (NCPLDA) in 2017.



Monica Belford, Hispanic Services Coordinator, won the 2017 Trustees' Award. This honor is bestowed upon a staff member who exemplifies exceptional service, creativity, reliability, helpfulness, and improving the public's awareness of the library.



In December 2017, the library was proud to receive the Service Innovation Award from the NCPLDA. This award was presented to the library for its Downtown Library Without Walls initiative, which began in order to continue to provide exceptional service to the community in downtown Durham while Main Library undergoes a major renovation and transformation.

The Library's Director's Award is awarded to staff members quarterly, based on nominations from their peers. The FY18 recipients were as follows:



▪ **Stephen Zibrat**, Collection Development



▪ **Leander Croker**, the MakerLab @ Northgate



▪ **Tonja Wall**, North Regional Library Circulation



▪ **Annie Mountcastle**, Marketing & Development



LaShaunda Rogers, East Regional Library Circulation, and **Larkin Coffey**, Resources and Technical Services Acquisitions, won the 2018 Friends of the Durham Library Staff Scholarships toward master's degrees to become librarians.



Lauren Doll, East Regional Library Manager, **Joan Ferguson**, Cataloger, and **Jovanna Foreman**, Stanford L. Warren Children's Librarian, each graduated from Durham County Leadership Academy in the fall of 2017.



The 2017 Henry "Clay" Allen Service Award was awarded to **Olivia Singleton**, Children's Services at Southwest Regional Library. This award was created in 2007 to honor the memory of Mr. Henry Clay Allen and is given each year to a staff member who symbolizes the hard-working and enthusiastic spirit of Mr. Allen, who worked for the library for 19 years.

In June 2018, **Jenny Levine**, Humanities & Adult Programming Coordinator, was named a Paul Harris Fellow by the Rotary Foundation of Rotary International. This award is given "in appreciation of tangible and significant assistance given for the furtherance of better understanding and friendly relations among peoples of the world." In addition to this honor, *Public Libraries* published two of Jenny's book reviews – one each in their January/February 2018 and May/June 2018 issues.



In November 2017, **Annie Mountcastle**, Grant Writer & Library Liaison to the Friends of the Durham Library, personally received an Ella Fountain Pratt Emerging Artists Grant from the Durham Arts Council.



FRIENDS OF THE DURHAM LIBRARY



A family reads together during one of the Friends of the Durham Library's big book sales at Books Among Friends inside Northgate.

The Friends of the Durham Library is a volunteer-run nonprofit whose mission is to raise and expend funds for materials, services, and programs not normally in Durham County Library's operating budget. Through the sale of memberships, big book sales at Books Among Friends in Northgate, and ongoing book sales at the regional libraries, Stanford L. Warren Branch Library, and the Durham Co-op Market, a strong team of dedicated volunteers with tremendous community support achieves that mission.

Staff academic scholarships were among the many worthy things the Friends funded in FY18. This year, the Friends awarded two

scholarships, each for \$2,500 and renewable for a second year. These scholarships help nurture and encourage talent within the library and sustain a culture of lifelong learning. LaShaunda Rogers and Larkin Coffey won the 2018 scholarships. Both staff members are pursuing master's degrees to become librarians. These scholarships are just one example of the many ways the Friends help the library achieve our mission to encourage discovery, connect the community, and lead in literacy.

Find the book sale schedule online at FriendsOftheDurhamLibrary.org.



Carol Ann Walters and Jane Goodridge, long-time board members and co-chairs of the Friends' book sales, were named Library Friend of the Year by the NCPLDA.

Durham Library Foundation was founded in 2001 by visionary Durham County citizens as an independent, 501(c)3 non-profit organization to develop and encourage the long-term financial health and growth of Durham County Library. Durham Library Foundation supports the library by helping to fund several signature initiatives that the library could not otherwise offer through its annual operating budget:

- Humanities programming brings nationally recognized authors and world-class scholars to thousands of library customers, and is a model for other library systems around the state.
- North Carolina Collection is a resource for historical records of the city and county of Durham.
- *Summer Reading*, the most popular Durham County Library program, reaches thousands of readers each summer.

- *Library Youth Partners* trains high school-aged teens to become leaders in spreading the benefits of literacy throughout the community.
- *Go For Launch!* From April 2017 to April 2018, Durham County Library hosted six *Go For Launch!* events, wherein students in grades 8 through 12 worked with an astronaut and other experts in the STEAM (Science, Technology, Engineering, Arts, and Mathematics) fields to design an experiment that could be conducted in space.

Students presented their experiments, and, in each event, a winning group was named. After all of the events were complete, one experiment was chosen as the overall winner from the Durham *Go For Launch!* series. In late 2018, that experiment will be launched into space on a SpaceX Falcon 9 rocket to be conducted on the International Space Station!

For more information, please visit DurhamLibraryFoundation.org.



Lew Myers, President of the Durham Library Foundation.



Left: Teen tries on astronaut gear at *Go For Launch!*
Above: Teens at *Go For Launch!*
Photos of *Go For Launch!* by Ken A. Huth | HuthPhoto.

DURHAM LIBRARY FOUNDATION



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Tammy Baggett, *Library Director*
 Terry B. Hill, *Library Deputy Director*
 Sandra Lovely, *Assistant Director for Planning and Facilities*
 Sarah Alverson, *Community Engagement Administrator*
 Stephanie Bonestell, *Public Relations Officer*
 Matthew Clobridge, *Technology Management Administrator*
 Lakesia Farmer, *Human Resources Analyst*
 Kathy Makens, *Resources and Finance Officer*



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Jane Goodridge	<i>Friends President</i>
Thomas Harding	Carol Ann Walters
Jennifer R. Hill	Angela Zoltners

Friends of the Durham Library Membership:



Become a member of the Friends of the Durham Library or **renew your membership:**

Name _____
 Phone _____ Email Address _____
 Address _____ City, State _____ Zip _____

Level of Membership: (circle one)

Annual: Individual: **\$15.00** Senior (over 65): **\$10.00** Youth (18 and under): **\$5.00** Family: **\$25.00**

Patron: **\$30.00** **\$50.00** **\$100.00** Additional contribution \$ _____

Lifetime: Individual: **\$300.00** Additional contribution \$ _____

**Please make your check payable to FoDL and mail (please remember to include this form) to:
 P.O. Box 3809, Durham, NC 27702**

Questions? Contact FoDL Membership Chair at 919.907.1106 or membershipFODL@gmail.com

Friends of the Durham Library is registered as a 501(c)(3) non-profit organization. Contributions to Friends of the Durham Library are tax-deductible to the extent permitted by law.

To Make a Donation to the Durham Library Foundation:



DONATION FORM

Thank you for your contribution to the Durham Library Foundation. Your support will help maintain the excellence of the Library's collections, diverse programming, and free and open access to technology and information resources. All gifts are tax deductible to the extent allowed by law. The Durham Library Foundation is a non-profit, 501(c)(3) corporation. Tax ID # EIN: 56-2189129. For questions or more information, please call 919-864-8047.

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Name (as you would like to appear in donor listings) _____
 Address _____
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GIFT AMOUNT

Online: DurhamLibraryFoundation.org/make-a-gift/

Gift of (circle one): \$25 \$50 \$100 \$250 \$500 **\$1,000 Other \$ _____

My check is enclosed payable to the Durham Library Foundation.

Please charge my credit card:

Name on Card: _____ Card Number: _____

Expiration Date: _____ CVV: _____

**Donors who give \$1,000+ to the 2018-2019 Annual Campaign will become charter members of the Leaders in Literacy category, which includes donor recognition and invitations to two special events.

**Please mail to: Durham Library Foundation,
 P.O. Box 25246, Durham, NC 27702**

Thank you for your support!