Dear Durham Community,

We are so thankful that we were able to successfully reopen all our library locations for walk-in visitors and with expanded hours this year. This included reopening our Main Library in downtown Durham after a multi-year renovation and expansion of the building.

We were able to offer Library Take-Out! prior to opening for walk-in hours. With this program, library users could reserve books and pick them up in the entryways of our libraries. In addition to Library Take-Out!, we offered multitudes of online resources to stay engaged throughout the pandemic. I would like to thank you all for your understanding and flexibility as we rolled out and managed these new systems and opportunities.

With the expert guidance of the Durham County Department of Public Health, the dedication of our library staff, and the goodwill of the public, in early May 2021, our regional and branch locations opened their doors for browsing and computer use. On July 20, 2021, we expanded hours at all our locations and opened Main Library to the public.

Main Library is spectacular. If you have not had a chance to visit yet, and if you’re able to safely, I hope you’ll stop by. If you are not able to make it in person to visit at this time, you can see some of what the new library has to offer online at DurhamCountyLibrary.org/location/main-library/ - including a virtual tour and a sneak peek video.

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Thank you for your continued support.

Warmly,

Tammy Baggett-Best, Library Director
A Year in Seasons: Our Tale of Transition

Seasons mark the points of transition within our year. Flowers sprout to tell us that spring is around the corner; fall approaches with falling leaves and brings a chill to the air. This year was a big year of transition for Durham County Library as well. We adjusted to the pandemic, supported our community through continual changes, and expanded our services to grow with your needs.

We confronted the challenges set before us and we came out stronger on the other side. Take a look with us over this past year and see what we have accomplished together as we continue to move forward.

Between July 1, 2020 and June 30, 2021 almost 3.5 million items were utilized through Walk-in services, Library Take-Out, and online resources!

**Total attendance for live virtual and YouTube programs: 49,255 views.**

Main Library: 2020 AIA (American Institute of Architects) Triangle North Carolina Isosceles Award

Main Library: 2020 AIA Triangle North Carolina Honor Award

Main Library: 2020 AIA NC Chapter and Section Design Awards - The inaugural Phil Freelon Public Architecture Award

Main Library: 2020 NOMA (National Organization of Minority Architects) Phil Freelon Professional Design Awards - Built Category Citation

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2/3 of Durham County residents have a library card.

**Main Library opens for Library Take-Out.**

National Library Week and the inaugural Library Fest celebrations commence; sponsored in part by the Durham Library Foundation. Library Fest is a community celebration that showcases the library system’s exceptional resources and services.

Walk-in hours begin at the regional and branch locations.

**Walk-in hours expand at all locations.**

**Summer of Learning kick-off “Tails and Tales.”**

Durham County Library is now fine free! This is an important step in ensuring that all residents of Durham County have access to the library’s resources.

**Main Library reopens after completion of multi-year transformation.**

**Total visits for two months of Walk-in service: 86,111 visitors.**

8/3 of Durham County residents have a library card.

**Library Take-Out! service is in full swing at the regional and branch locations.**

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In fiscal year 2021, the Library Family Literacy and Community Services (FLaCS) team delivered almost 700 meals to Durham County meal distribution sites and residents. The total meals served by FLaCS during the pandemic is well over 8,000 meals.

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LSTA EZ GRANT – WEBSITE TRANSLATION

The Library’s website is our virtual branch location. Much like our physical branches allow people to come regardless of the language they speak, we want to ensure that our virtual branch is accessible in the same way. This summer, we introduced the translation of the Durham County Library website into Spanish to benefit current and potential library users whose primary language is Spanish.

This grant was made possible by funding from the federal Institute of Museum and Library Services (IMLS) under the provisions of the Library Services and Technology Act (LSTA) as administered by the State Library of North Carolina, a division of the Department of Natural and Cultural Resources (IMLS grant number LS-246155-OLS-20).

EXECUTIVE LEADERSHIP TEAM

Tammy Baggett-Best,  
Library Director
Sandra Lovely,  
Assistant Director for Planning & Facilities
Kathy Makens,  
Resources and Finance Officer
Stephanie Bonestell,  
Public Relations Officer
Matthew Clobridge,  
Technology Management Administrator
Lakesia Farmer,  
Library Human Resources

THE LIBRARY FAMILY

durhamlibraryfoundation.org

LOCATIONS

Main Library  
300 N. Roxboro St., Durham, NC 27701  
919-560-0100
East Regional Library  
211 Lick Creek Ln., Durham, NC 27703  
919-560-0203
North Regional Library  
221 Milton Rd., Durham, NC 27712  
919-560-0231
South Regional Library  
4505 S. Alston Ave., Durham, NC 27713  
919-560-7410
Southwest Regional Library  
3605 Shannon Rd., Durham, NC 27707  
919-560-8590
Bragtown Branch Library  
3200 Dearborn Dr., Durham, NC 27704  
919-560-0210
Stanford L. Warren Branch Library  
Temporarily Closed  
1201 Fayetteville St., Durham, NC 27707  
919-560-0270
DurhamCountyLibrary.org

FINANCIALS

Operating Expenses  
$719,196
Library IT  
$418,279
Salaries and Benefits  
$1,883,463
Collections  
$8,088,931
Revenues  
$582,135

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LETTER FROM
THE DIRECTOR