

LETTER FROM THE DIRECTOR



DURHAM COUNTY
Library

Annual Report Fiscal Year 2021



Dear Durham Community,

We are so thankful that we were able to successfully reopen all our library locations for walk-in visitors and with expanded hours this year. This included reopening our Main Library in downtown Durham after a multi-year renovation and expansion of the building.

We were able to offer Library Take-Out! prior to opening for walk-in hours. With this program, library users could reserve books and pick them up in the entryways of our libraries. In addition to Library Take-Out!, we offered multitudes of online resources to stay engaged throughout the pandemic. I would like to thank you all for your understanding and flexibility as we rolled out and managed these new systems and opportunities.

With the expert guidance of the Durham County Department of Public Health, the dedication of our library staff, and the goodwill of the public, in early May 2021, our regional and branch locations opened their doors for browsing and computer use. On July 20, 2021, we expanded hours at all our locations and opened Main Library to the public.

Main Library is spectacular. If you have not had a chance to visit yet, and if you're able to safely, I hope you'll stop by. If you are not able to make it in person to visit at this time, you can see some of what the new library has to offer online at DurhamCountyLibrary.org/location/main-library/ - including a virtual tour and a sneak peek video.

While Stanford L. Warren Branch Library was temporarily closed due to water intrusion issues, we are excited to announce that we currently anticipate reopening that branch in late 2022 after necessary repairs are completed.

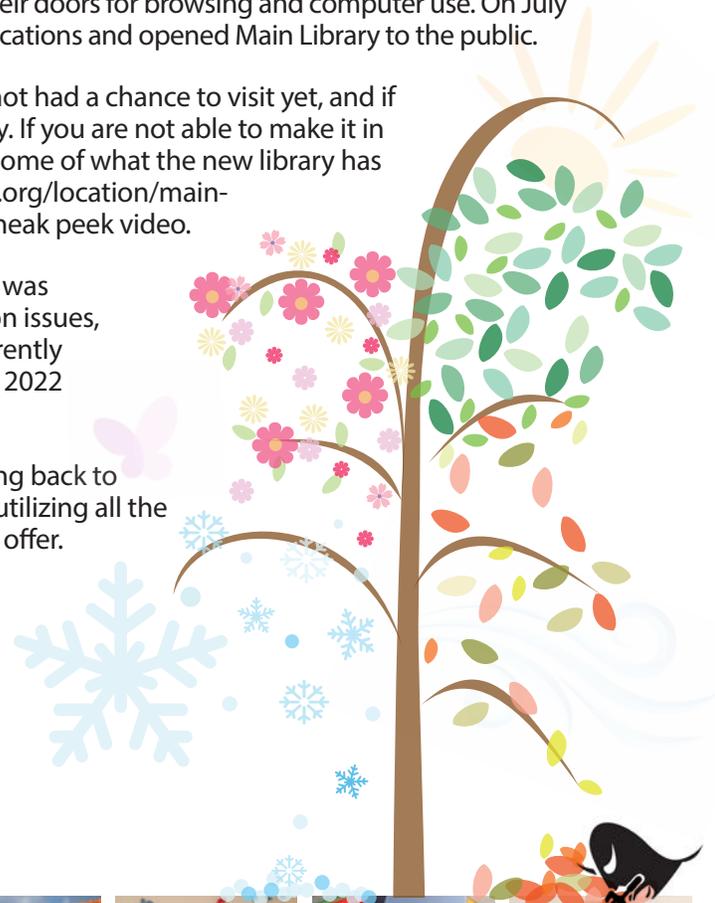
We're so glad to have library users coming back to our buildings, checking out books, and utilizing all the resources and services the library has to offer.

Thank you for your continued support.

Warmly,

A handwritten signature in black ink that reads "Tammy".

Tammy Baggett-Best, Library Director



A Year in Seasons: Our Tale of Transition

Seasons mark the points of transition within our year. Flowers sprout to tell us that spring is around the corner; fall approaches with falling leaves and brings a chill to the air. This year was a big year of transition for Durham County Library as well. We adjusted to the pandemic, supported our community through continual changes, and expanded our services to grow with your needs.

We confronted the challenges set before us and we came out stronger on the other side. Take a look with us over this past year and see what we have accomplished together as we continue to move forward.



Main Library: 2020 AIA (American Institute of Architects) Triangle North Carolina Isosceles Award



Between July 1, 2020 and June 30, 2021 almost **3.5 million items** were utilized through **Walk-in services, Library Take-Out!, and online resources!**



Total attendance for live virtual and YouTube programs: **49,255 views.**



Main Library reopens after completion of multi-year transformation.

SUMMER 2020



Library Take-Out! service is in full swing at the regional and branch locations.

Main Library: 2020 AIA Triangle North Carolina Honor Award

Durham County Library is now **fine free!** This is an important step in ensuring that all residents of Durham County have access to the library's resources.

Summer of Learning kick-off "Imagine Your Story." Initially planned as an in-person event, the program was quickly adapted to be accessible virtually due to the pandemic.



In fiscal year 2021, the Library Family Literacy and Community Services (FLaCS) team **delivered almost 700 meals** to Durham County meal distribution sites and residents. The total meals served by FLaCS during the pandemic is well over 8,000 meals.

Main Library: 2020 AIA NC Chapter and Section Design Awards- The inaugural Phil Freelon Public Architecture Award

Main Library: 2020 NOMA (National Organization of Minority Architects) Phil Freelon Professional Design Awards - Built Category Citation

Main Library: 2020 AIA NC Chapter and Section Design Awards - North Carolina Honor Award



2/3 of Durham County residents have a library card.

Library Take-Out! hours are expanded.

FALL 2020



The sixth annual **Teen Book Fest** features YA authors Steve Sheinkin, Tracy Deonn, Mark Oshiro, and Daniel José Older for author talks and writing workshops.



National Library Week and the inaugural **Library Fest** celebrations commence; sponsored in part by the Durham Library Foundation. Library Fest is a community celebration that showcases the library system's exceptional resources and services.



Main Library opens for **Library Take-Out!**

Walk-In hours begin at the regional and branch locations.



Summer of Learning kick-off "Tails and Tales."



WINTER 2020

SPRING 2021

Total visits for two months of Walk-in service: **86,111** visitors.

DURHAM COUNTY MAIN LIBRARY

LSTA EZ GRANT – WEBSITE TRANSLATION

The Library’s website is our virtual branch location. Much like our physical branches allow people to come regardless of the language they speak, we want to ensure that our virtual branch is accessible in the same way. This summer, we introduced the translation of the Durham County Library website into Spanish to benefit current and potential library users whose primary language is Spanish.

This grant was made possible by funding from the federal Institute of Museum and Library Services (IMLS) under the provisions of the Library Services and Technology Act (LSTA) as administered by the State Library of North Carolina, a division of the Department of Natural and Cultural Resources (IMLS grant number LS-246155-OLS-20).

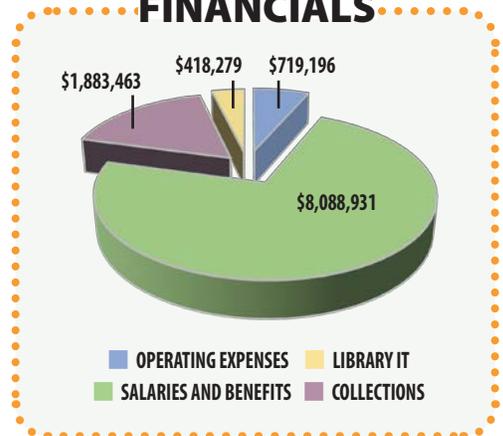


EXECUTIVE LEADERSHIP TEAM



Tammy Baggett-Best,
Library Director
Sandra Lovely,
Assistant Director for Planning & Facilities
Kathy Makens,
Resources and Finance Officer
Stephanie Bonestell,
Public Relations Officer
Matthew Clobridge,
Technology Management Administrator
Lakesia Farmer,
Library Human Resources

FINANCIALS



THE LIBRARY FAMILY



durhamlibraryfoundation.org



fodInc.org

LOCATIONS



Main Library

300 N. Roxboro St., Durham, NC 27701
919-560-0100



East Regional Library

211 Lick Creek Ln., Durham, NC 27703
919-560-0203



North Regional Library

221 Milton Rd., Durham, NC 27712
919-560-0231



South Regional Library

4505 S. Alston Ave., Durham, NC 27713
919-560-7410



Southwest Regional Library

3605 Shannon Rd., Durham, NC 27707
919-560-8590



Bragtown Branch Library

3200 Dearborn Dr., Durham, NC 27704
919-560-0210



Stanford L. Warren Branch Library

Temporarily Closed
1201 Fayetteville St., Durham, NC 27707
919-560-0270

DurhamCountyLibrary.org